

## Astley Village

This report outlines the findings in relation to the Astley Village Community Action Plan (CAP) area. The findings are drawn from the data gathered from the Residents Satisfaction Survey 2015. The survey had a total of 1,299 responses, with a total of 66 people responding from this CAP area (25 male, 38 female). The key responses from residents in Astley Village have been outlined and a comparison to the responses from all the individuals who responded to the survey has been made, where this has been deemed useful for analytical purposes.

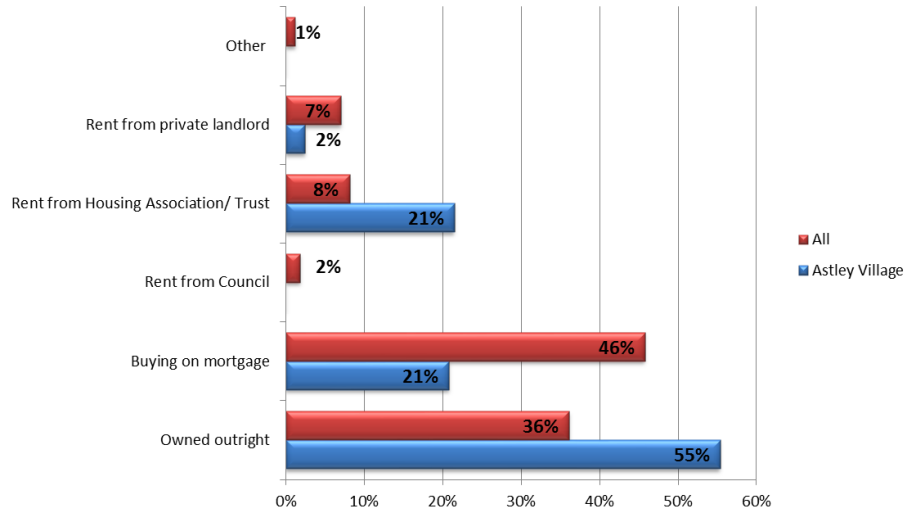
**Astley Village respondent demographics** - The majority of respondents were in the 60-69 years age group. 99% of respondents from this area reported being White (English- welsh/Scottish/Northern Irish/British), with 1% reporting that they were Asian or Asian British (Indian). 63% described their religion as Christianity and 25% reported having no religion or belief. 26% of Astley Village residents reported having a long standing illness, disability or infirmity, with 75% saying this this illness or disability limits their activities in some way.

### Key points – Astley Village

- **Positive net views** (i.e positive views –negative views) around **the council making Chorley a better place to live and the Council being easy to contact**
- **Most respondents** in this CAP area **own their property outright**, a higher than percentage than all residents, although a higher percentage of Astley Village residents rent from housing association or Trust than all respondents
- A **lower proportion** of residents reported **being in full time work** than all respondents; however a higher percentage of residents said that they are retired from work
- The **majority of respondents** said they were **fairly satisfied with their local area as a place to live**
- With regards to key services, the **highest levels of satisfaction** were found around **parks and open spaces** and highest dissatisfaction around **keeping public land clear of litter and refuse**
- **Slightly more residents** felt **unsafe after dark** than all respondents; although a similar percentage said that they felt safe after dark to all respondents
- **Astley Village residents** are slightly more **willing to work together** to either support their community or local organisations than all respondents
- The **antisocial issue** most residents deemed to be a **very big problem** was people being **drunk and rowdy in public places**. The issue deemed by most residents as 'not a problem at all' was noisy neighbours or loud parties
- The main **priorities for improvement** were **speeding and other issues, environmental issues and shops and other amenities**

# Astley Village Data Analysis

## Home Ownership



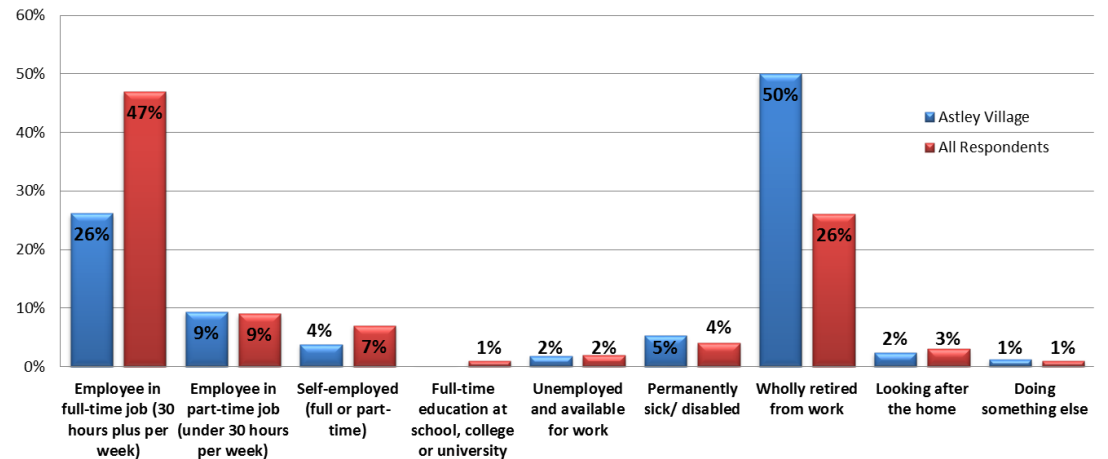
A higher percentage (55%) of residents from the Astley Village area own their property outright than all respondents (36%). However, a lower percentage of residents from this area (21%) have bought their property through a mortgage than all respondents (46%).

A higher percentage of residents from Astley Village also rent from a Housing Association or Trust than all respondents (All- 8%, Astley -21%).

## Employment

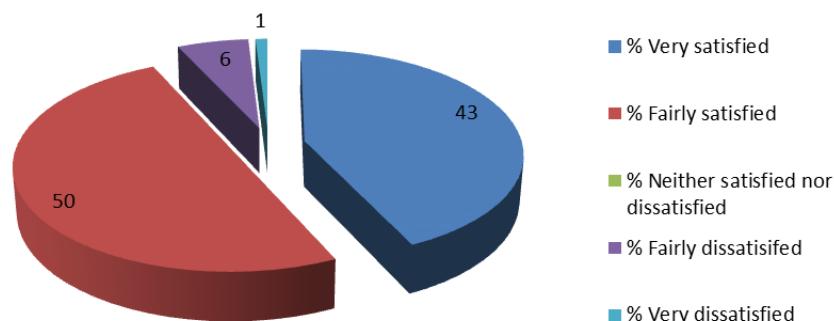
When compared to responses for all respondents, significantly fewer in the Astley Village area are in full time employment (All respondents – 47%, Astley Village - 26%).

However, a higher proportion of respondents from the Astley Village area (50%) reported being retired than all respondents (26%), slightly more also said they were permanently sick or disabled.

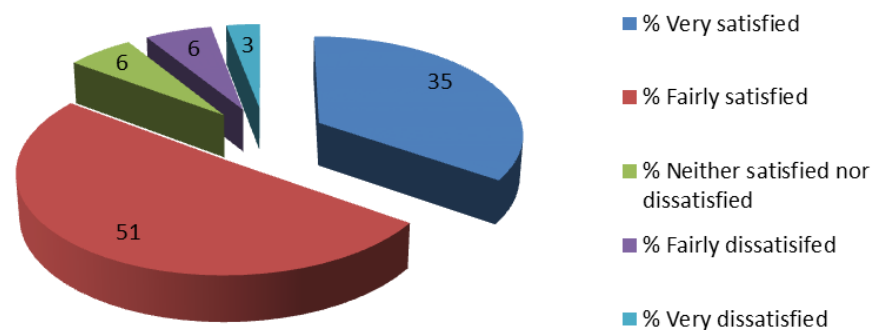


## Satisfied with local area as place to live

Astley Village



All Respondents

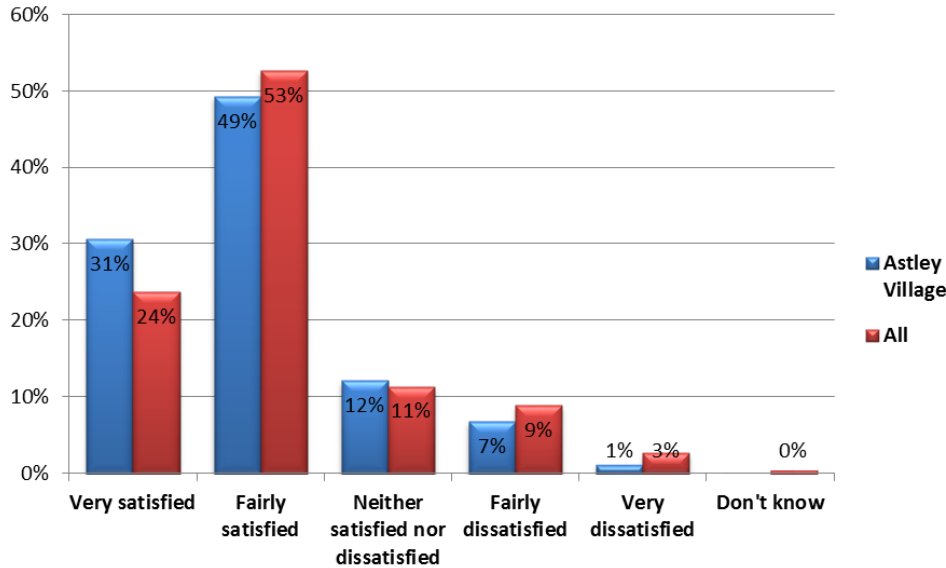


Views of Astley residents seem to mirror those of all respondents in that the majority of respondents are fairly satisfied with their local area as a place to live.

Most respondents from Astley Village are fairly satisfied with their local area as a place to live (50%). In terms of overall satisfaction, 92% of residents from this area were either satisfied or fairly satisfied with their local area as a place to live.

Dissatisfaction levels are very similar for both Astley village residents and all respondents, with 8% of respondents from both samples saying that they were either fairly or very dissatisfied with their local area as a place to live.

### Satisfaction with the way the Council runs things



More respondents from Astley Village (80%) are either very or fairly satisfied with the way the Council runs things than all respondents (77%).

Slightly fewer of Astley Village residents (8%) said they were dissatisfied than all respondents (12%)

### Value for money

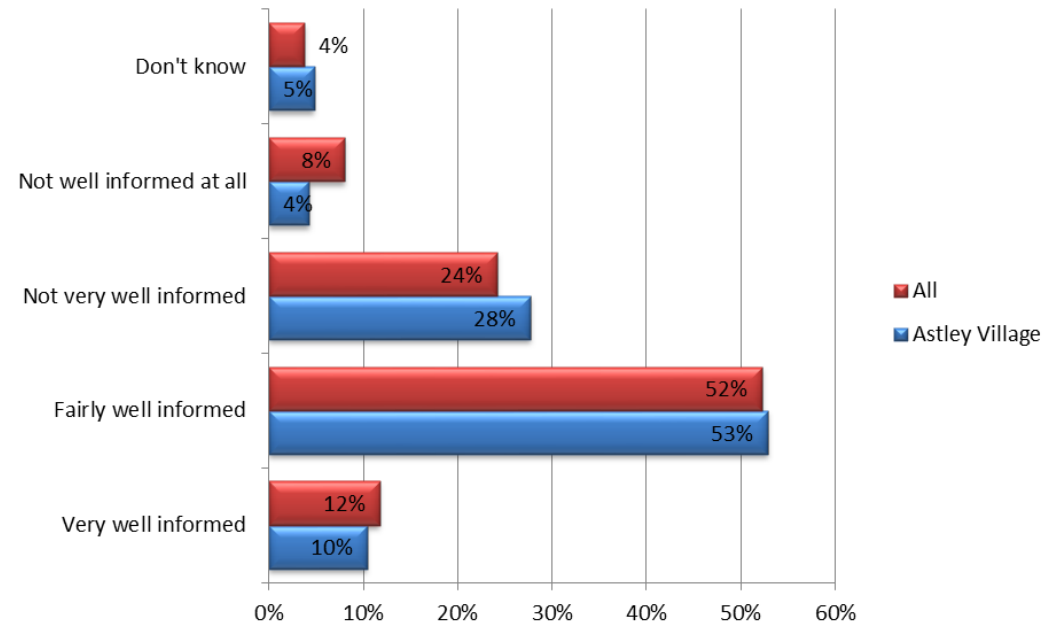
66% of Astley Village respondents strongly agree or tend to agree that the council provides Value for money, which is a higher percentage than all respondents (60%).

### Keeping Residents informed

Astley Village residents seem to feel as informed as all respondents.

As is the case for all respondents, most residents from Astley Village believe that Chorley council keeps residents fairly well informed about the services and benefits it provides.

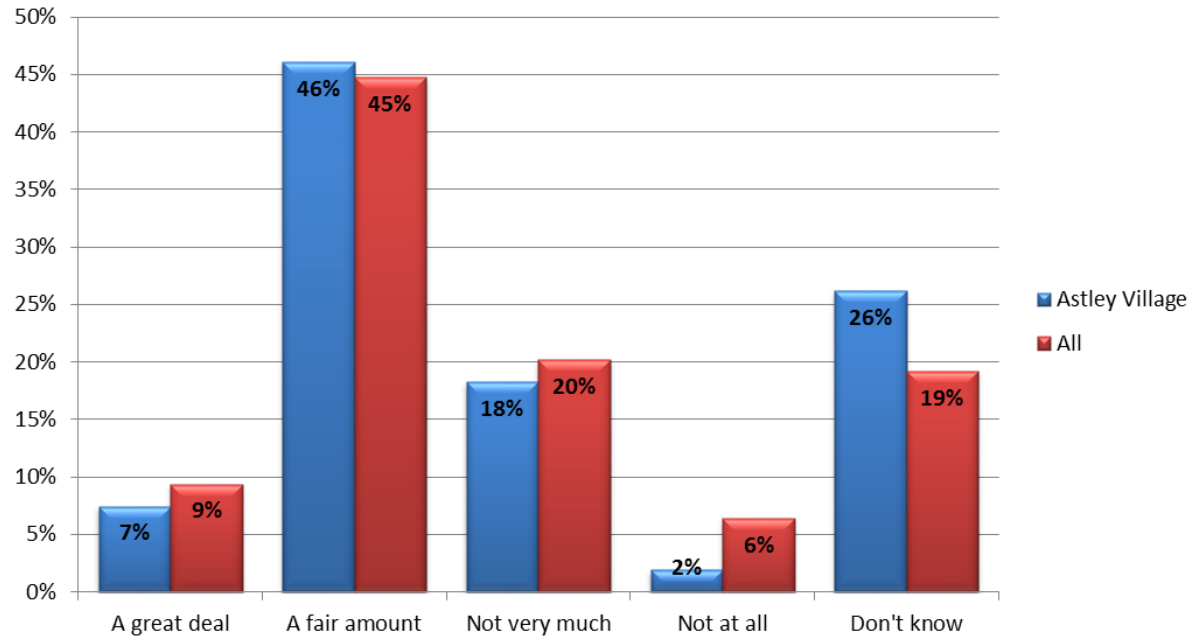
32% of Astley Village respondents said that they were not very well informed or not well informed at all, compared to 32% of all respondents.



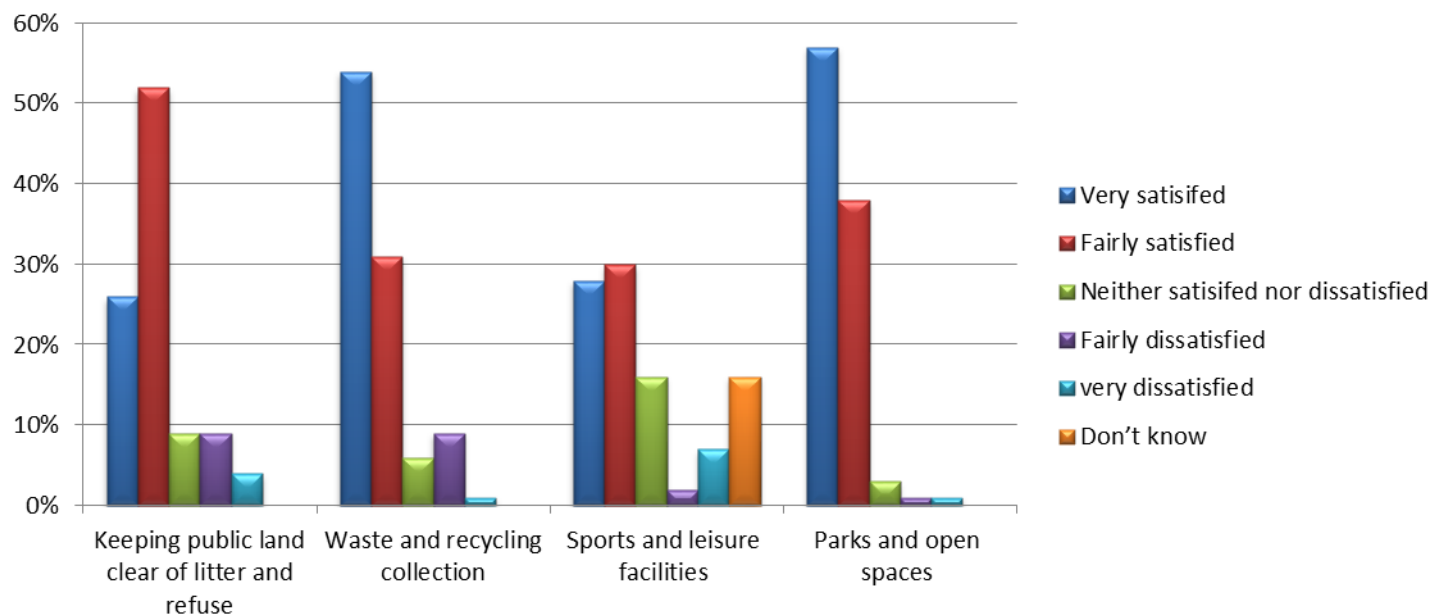
## Acting on the concerns of local Residents

The majority of Astley Village residents agree that the council acts on the concerns of local residents either a great deal or a fair amount (54%), this is the same percentage of all respondents (54%).

However, slightly fewer Astley Village residents (20%) said that they believed the Council acts on the concerns of local residents either not very much or not at all than the sample of all respondents (27%).



## Satisfaction with Key Services (Streetscene)



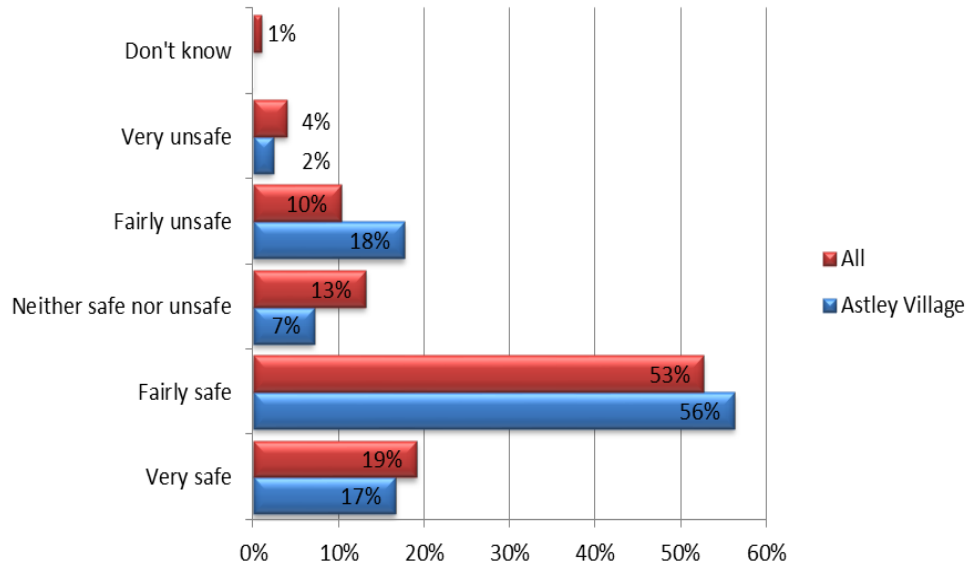
A higher percentage of respondents from Astley Village were satisfied with key services than were dissatisfied.

Most respondents from Astley Village were very satisfied with parks and open spaces.

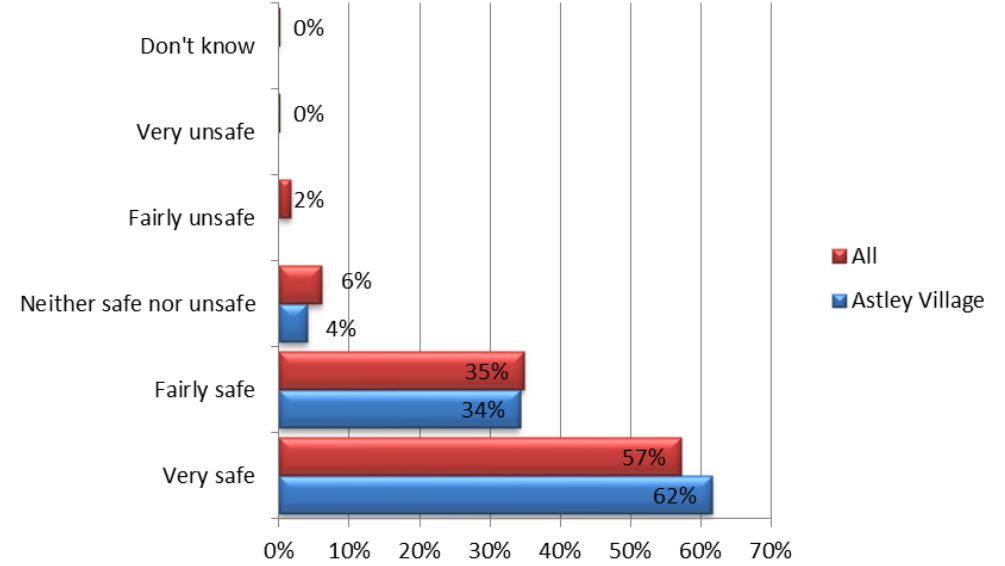
The highest levels of dissatisfaction were found around keeping public land clear of litter and refuse, with 13% of Astley Village residents saying that they were either fairly or very dissatisfied with this service.

## Feeling Safe

### After dark...



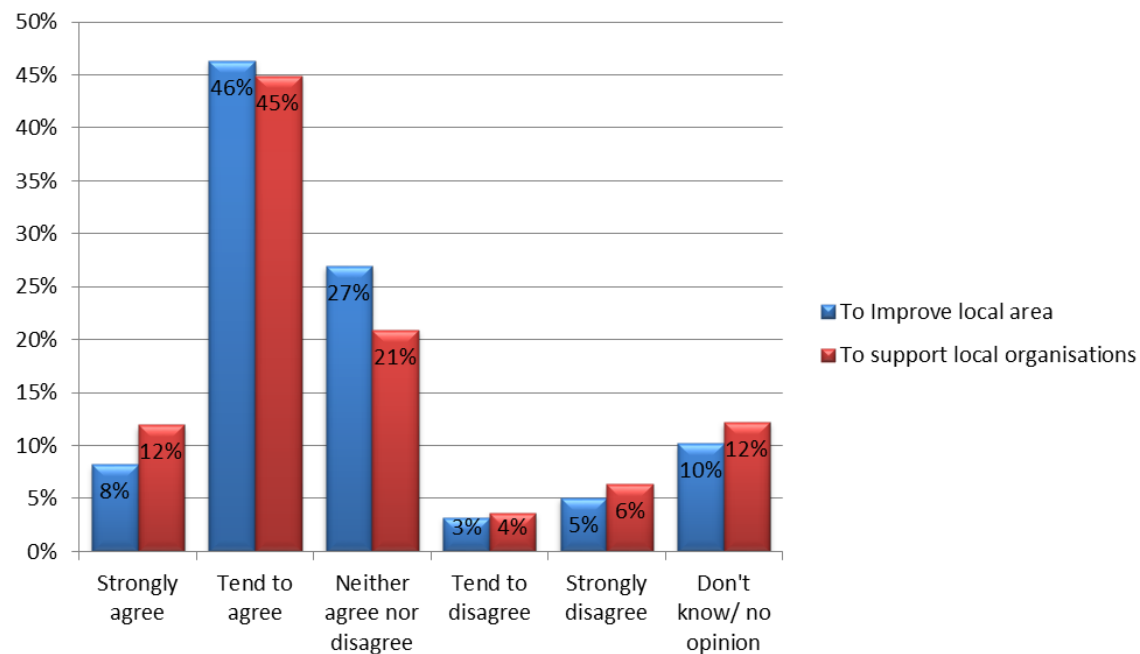
### During the day



A higher percentage of respondents (20%) from Astley Village area said that they felt unsafe (either fairly or very, but majority fairly) after dark than all respondents (14%). However, a similar percentage of respondents from this area said that they feel either very or fairly safe after dark than all respondents (Astley – 73%, All- 72%).

A similar percentage of residents from Astley Village (96%) said that they feel either fairly or very safe during the day when compared to all respondents (92%), with slightly less residents reporting that they feel either fairly or very unsafe during the day than all respondents.

## Community Involvement



55% of Astley Village respondents said they would be willing to work together to improve the local area, either strongly agreeing or tending to agree.

57% of Astley Village respondents also said they would be willing to work together to support local organisations.

Willingness of Astley Village residents in both of these areas seems to be slightly higher than the willingness of 'all respondents'.

## Main priority for improvement (first mentioned in free responses)

Residents were asked to comment on what they viewed was the main area for improvement in their local area. For Astley Village, the top three categories for responses were:

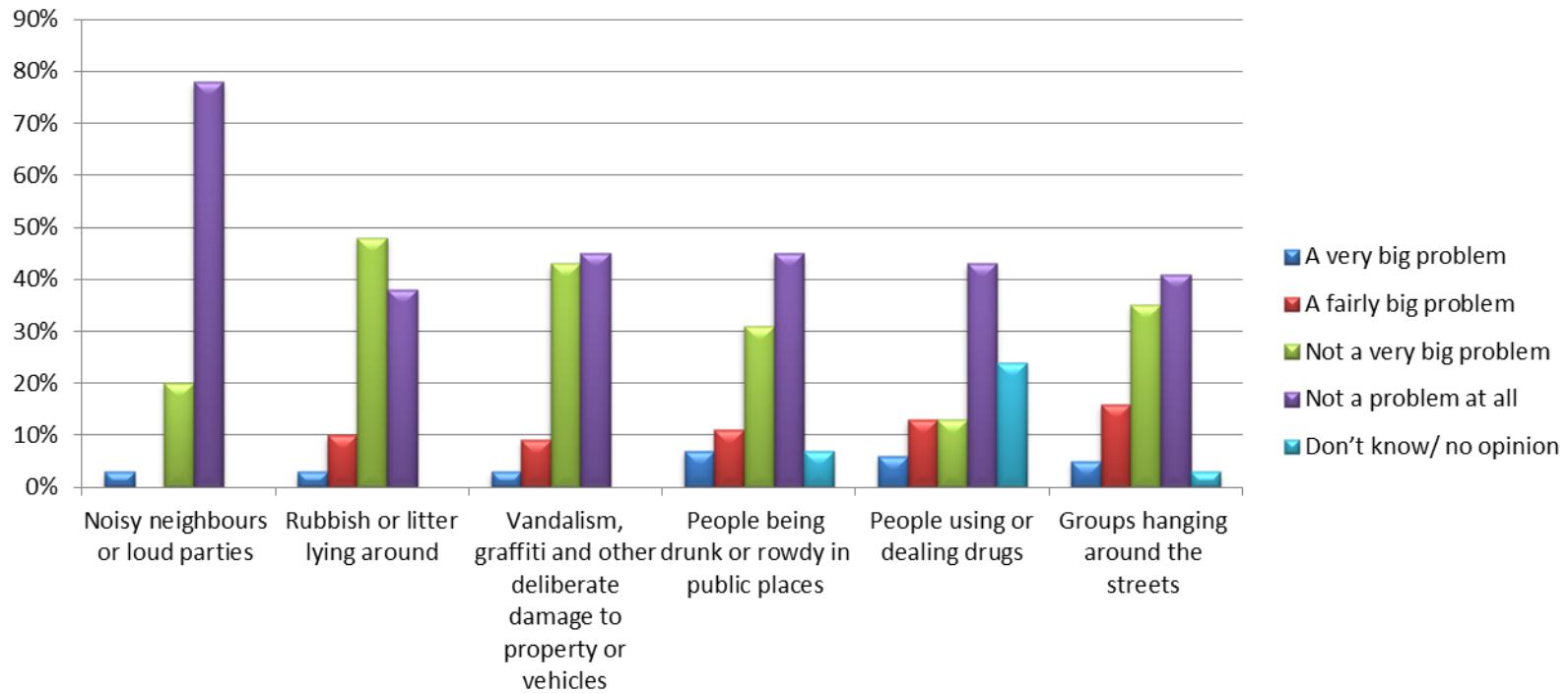
1. Speeding and other issues (8%)
2. Environmental issues incl. litter (8%)
3. Shops and other amenities (7%)

Note: 47% positive comment or no improvements given



## Antisocial behaviour issues

Most respondents perceived people being drunk or rowdy in public places to be a very big problem in terms of antisocial behaviour (although only 7% of respondents). The issue which most residents viewed to be 'not a problem at all' was noisy neighbours or loud parties.



## Chorley Council....

The table below shows net scores, i.e where negative opinions ('not very much' and 'not at all') have been deducted from positive (i.e 'a great deal and 'to some extent'). For this question, 'don't know' scores were excluded and only those who expressed an opinion included.

	<b>Net Score</b>
<b>Is making Chorley a better place to live</b>	<b>73%</b>
<b>Making my neighbourhood a better place to live</b>	<b>44%</b>
<b>Supports things for families to do</b>	<b>62%</b>
<b>Making Chorley a better place to work</b>	<b>22%</b>
<b>Involves Residents in decision making</b>	<b>3%</b>
<b>Is efficient and well run</b>	<b>33%</b>
<b>Has staff who are friendly and polite</b>	<b>73%</b>
<b>Is easy to contact</b>	<b>78%</b>
<b>Listens to the concerns of local residents</b>	<b>35%</b>

Particularly positive net scores are shown for the council making Chorley a better place to live (+75%) and the Council being easy to contact (+78%)

The least positive score was around the council involving residents in decision making (+3%), although 19 people (32%) said they 'didn't know' on this particular statement.

### Considerations

The findings above have to be viewed in light of certain considerations with the data:

- Limited sample. Sample of all respondents contains 1299 people, whereas the Astley Village sample is only 66 people
- All responses sample – includes responses from Astley Village
- Although the data is weighted, a high proportion of respondents were 60-69 years
- Figures are rounded to the nearest whole percent

## Indices of Deprivation 2015

### Astley and Buckshaw

Astley and Buckshaw has 2 LSOAs, neither of which are in the top 20% nationally for multiple deprivation.

	Chorley Rank	2015		2010		Trend
		Decile	Rank	Decile	Rank	
Astley Village south	46	8	25,030	8	23,345	↑
Buckshaw Village & Astley Village North	19	4	13116	2	6062	↑

	Income deprivation			Employment deprivation			Education, skills & training			Health deprivation & disability		
	2010	2015		2010	2015		2010	2015		2010	2015	
Astley Village south	22136	21725	↓	14244	17243	↑	29222	29343	↑	13896	16405	↑
Buckshaw Village & Astley Village North	5320	11402	↑	3990	12517	↑	6112	17309	↑	2873	3915	↑

	Crime			Barriers to housing & services			Living environment		
	2010	2015		2010	2015		2010	2015	
Astley Village south	26154	23782	↓	24378	24923	↑	26767	29330	↑
Buckshaw Village & Astley Village North	12166	23020	↑	17655	17199	↓	25569	22023	↓